



## 2. How easy is it to use the system?

If you are using your home PC then you shouldn't have any issues accessing all of the content. We want to make this accessible to you both at home and through work so please let us know if you need help through your IT department.

BSA Grow works with most modern browsers but if you have any issues we would recommend you use Google Chrome.

You may wish to install the WebEx player that is used for most of the webinar recordings, it only needs to be downloaded once. To download this you can click here <https://www.webex.com/test-meeting.html> or wait until you try to access the first webinar.

**We have also created a 5-minute guide on accessing BSA Grow which you will find on the welcome page, please take a few minutes to watch it to help orient yourself with this site.**

## 3. What can I access on BSA Grow?



**Journal Clubs:** quarterly themed journal clubs you can watch and use with your department or branch or take part in virtually



**Lunch and Learn Webinars:** 20 minute webinars to watch whilst taking your lunch break



**Lightning Updates:** 5 minute updates from the BSA on activities being undertaken



**Learning Modules:** up to 2 hours of different activities on topics with assessments earning your certificates



**Forums** for students and on each of the Special Interest Groups



**Libraries** on evidence of note



**Live events** including the 1st BSA e-Conference in December 2017

## 4. How can I get the most from BSA Grow?

The easiest and most effective way of getting the most from BSA Grow is to update your profile and add a photo. We know not everyone likes to have photo on the directory but it makes it much more interactive for others if they can see who they are conversing and learning with.

We recommend you dip in to BSA Grow on a regular basis and try to be active within the site. There are forums, journal clubs and planned live events where having questions and discussion will enhance the learning for everyone.

## 5. How will I know what new content is in the site every few months?

As a member, you will get regular updates of all of the new content and in addition to the newest events you can also search the site for content you are interested in.

Equally, please spend some time looking through the library section for all of the events we have recorded.

## 6. What do I do if anything goes wrong?

The best people to contact are [support@iCoHere.com](mailto:support@iCoHere.com) who are based on the East Coast of America (so normally pick up emails from 12pm UK time onwards). They will be able to support any issues you have when connecting to BSA Grow.

## 7. How can I feedback on BSA Grow

We hope you enjoy this new membership benefit and please contact us for any support or to check that your email address and other contact details are up to date.



[bsa@thebsa.org.uk](mailto:bsa@thebsa.org.uk)